Emergency Planning and Community Resilience (Public Version)

Version 5 - Date: Nov 2026



Emergency Planning and Community Resilience

Emergencies happen – defined here as situations posing significant risk of harm to individuals, communities or property.

In national emergency situations a national alert and guidance will be issued via mobile phone devices.

In local emergency situations the blue light services (police, fire and ambulance) and county and district designated officers will take control to assess and manage the emergency situation. It is a possibility however that prior to the emergency services arriving, or during the progress of an emergency, organised contributions by local people will be helpful – this is called 'community resilience'.

In the terms of a government document "*by becoming more resilient a community can complement the work of blue light and other emergency responders so reducing the impact of an emergency on the community in both the short and long terms.*"

This document sets out what we, as the Alvechurch Parish community, need to consider and provide, in order that we can be more resilient. It provides a plan for an organised Parish response in an emergency situation and gives advice to residents on what to do in such a situation.

Alvechurch Parish Council's work in preparing a Parish Emergency Plan and Manual has been encouraged by officers of the county and the district councils in Worcestershire although there is no statutory requirement on parish councils to produce an emergency plan. This plan and manual begins with a listing of the risk factors relating to potential emergencies in the main parts of our Parish.

In later sections we describe the ways that local people will be informed about a significant emergency and what to do. We also identify as a primary resource, the availability of emergency shelters on a settlement-by-settlement basis across Alvechurch Parish. The detailed information about these shelters in terms of their facilities and access to them has been made available solely for use by the relevant emergency services and officers. Further details are available in the appendices.

This whole document can be read on the Parish Council's website alvechurch.gov.uk or in its separate sections according to the reader's requirements.

This edition of the plan was initially developed by former Parish Councillor John Cypher. We are immensely grateful for his invaluable input.

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Aim and objectives

Aim

- To assist the Parish's community in its response to, and recovery from, an emergency.

Objectives

- To work effectively with Bromsgrove District, Worcestershire County and multi-agency responders and successor organisations.
- According to the nature of the emergency, to assist in the use of community resources and those from partner bodies to limit its impact on:
  - People
  - Property
  - Local businesses
  - Environment
  - Heritage
- To assist in supporting the more vulnerable members of the community.
- To liaise with residents with warnings and messages throughout the emergency.
- To emphasise the importance of the health and safety of Parish Council personnel and community responders during the emergency.
- To keep records of the actions taken and decisions made during the emergency.
- To assist residents and businesses in the recovery from the emergency and assist in the planning of resilience.

Assessing the potential for an emergency situation

Examples of potential 'risk elements' by Parish settlement
(Compiled by Alvechurch Parish Council, with no order of 'risk' implied)

Common issues	Alvechurch	Bordesley	Hopwood	Rowney Green	Weatheroak
• Extreme weather conditions • Flooding Major fire • M42 road and bridges Rail lines and station Overflying aircraft • Certain businesses making products or providing services • Major transport accident • Industrial accidents and spills • Curtailment of gas and electrical supply • Terrorism * • Human and animal diseases • Wild fires	• Flooding – River Arrow and connecting brooks and channels • Certain businesses making products or providing services	• A441 accidents and restrictions • Certain businesses providing services	• Upper and Lower Bittell reservoirs • Worcester/Birmingham canal and tunnel • Junction 2 M42 motorway services • A441 accidents and restriction • Certain businesses making products or providing services	• Extreme weather limiting vehicle access • Water pumping station • Power outages	• Extreme weather and limiting vehicle access

*APC will ensure all of its Policies and Risk Assessments comply with Martyn's Law which becomes law Spring 2027.

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Action checklist

IN AN EMERGENCY DIAL 999.

Follow the Emergency Services advice at all times, and always be aware of your own safety and the safety of those around you.

Gather as much information about the situation as possible, for example:

- The location of the emergency.
- Type of incident.
- Number of people and/or properties involved.
- The type of support that might be needed (e.g. moving items upstairs, providing immediate shelter, basic household tasks).
- Tune into your local radio station for updates.

Alvechurch Parish Council's Emergency Resilience Team will aim to support residents by:

- Helping people move valuable and sentimental items upstairs.
- Helping deploy (and/or via an agency etc) any flood protection products they might have.
- Providing some immediate shelter if people have had to leave their homes.
- Looking after pets.
- Doing basic household tasks such as shopping.

Local emergency plan contacts

	Alvechurch	Bordesley	Hopwood	Rowney Green	Weatheroak
Call first Mon–Thurs 9–5pm – do not leave message	Parish office 0121 447 8016 If answerphone is on, go to level 2	Parish office 0121 447 8016 If answerphone is on, go to level 2	Parish office 0121 447 8016 If answerphone is on, go to level 2	Parish office 0121 447 8016 If answerphone is on, go to level 2	Parish office 0121 447 8016 If answerphone is on, go to level 2
Call first out of hours or if office unavailable	Marc Worrall 07867 387330	Stephen Hornsby 07896 632145	Samantha Lewis 07966 068570	Tony Wallis 07973 777220	Tony Williams 07764 663008
Second call, if first unavailable	Keith Wiseman 07784 363177	Karen Kilbride 07971 661067 Rachael Bailes 07811 200743	Paul Edwards 07973 503719	Stephen Hornsby 07896 632145	Ruth Clarke 07464 737568
Third call, if second unavailable	Fay Murphy 07966 068570	Fay Murphy 07966 068570	Fay Murphy 07966 068570	Fay Murphy 07966 068570	Fay Murphy 07966 068570

Alvechurch Parish Council

serving Alvechurch, Bordesley, Hopwood, Rowney Green and Weatheroak

If you are vulnerable and you find yourself without basic services for more than a couple of hours – for example during powercuts or localised flooding – call the contacts in your area and we will arrange for you to take shelter until further help can be accessed.

In the event of a major widespread emergency, please notify the Parish Council contacts in your area and the team will advise your next steps through the local Emergency Plan.

Resident checklist

Before leaving home, check you have the following items *(as applicable):*

- *Regular, prescribed medication*
- *Mobile phone and charger*
- *Keys (inc car keys)*
- *Warm clothes*
- *Toiletries*
- *Glasses*
- *Baby food & nappies*
- *Cash / debit card*

Please also, if you are required to leave your home, ensure your home is secure and cars locked, with any car keys taken with you. Please also consider if your pets need to be taken with you or are safe to remain at home.

On leaving their home residents should ensure it is secure and any appliances turned off. In the event of flooding risk electrical supply should also be considered.

APC suggests that residents find out where and how to turn off water, gas and electricity supplies in your home or business.

The government publication '"Preparing for Emergencies" provides a useful guide to help residents to identify and prepare for the hazards and threats that may disrupt their lives.

Priority Services Register - The National Grid Priority Services Network is a free service for those who need extra support, such as the elderly, very ill, or disabled, or people who rely on medical equipment. By joining the Priority Services Register, you can receive benefits like a direct contact number during a power cut, a password to verify visitors, updates on planned interruptions, and special assistance through partners like the British Red Cross. The electricity network provides electricity to your home and offers this free service to those with particular needs. To register contact https://customer.nationalgrid.co.uk/advice-and-guidance/priority-service

In a power cut the national grid provide a 24 hours, 7 days a week notification service by text or voice message. This ensures you have the most up to date information and an estimated time to restore power. During a power cut you can also call 0800 917 7953. A leaflet **"what to do if there is a power cut"** is also available by contacting the national grid.

Residents Preparation for an Emergency

We would encourage residents to register as a vulnerable resident with suppliers for additional support from their utility water provider, for example water https://www.stwater.co.uk/my-account/help-when-you-need-it/help-with-a-medical-condition-or-disability/.

The 105 service is also worth noting for live information during power interruptions - https://www.powercut105.com/en/

Finally, it may be also be helpful to register with the Environment Agency Flood Warning alerts, although there is probably a limited impact / level of flood risk in our Parish. https://www.gov.uk/sign-up-for-flood-warnings

Residents should not drive through deep floods where road signs are advising the road is closed. It may be deeper than at first review and will only put vehicle in danger.

Defibrillators and Rest Centres

Defibrillators are provided in a number of locations around the parish and can be accessed by dialling 999 and speaking to emergency services operator (advising the operator of what 3 words location on the outside of the cabinet) who will have also have access to the access codes.

Any APC maintained cabinet also contain bleed kits, to be used when required to stem and control bleeding (see map overleaf).

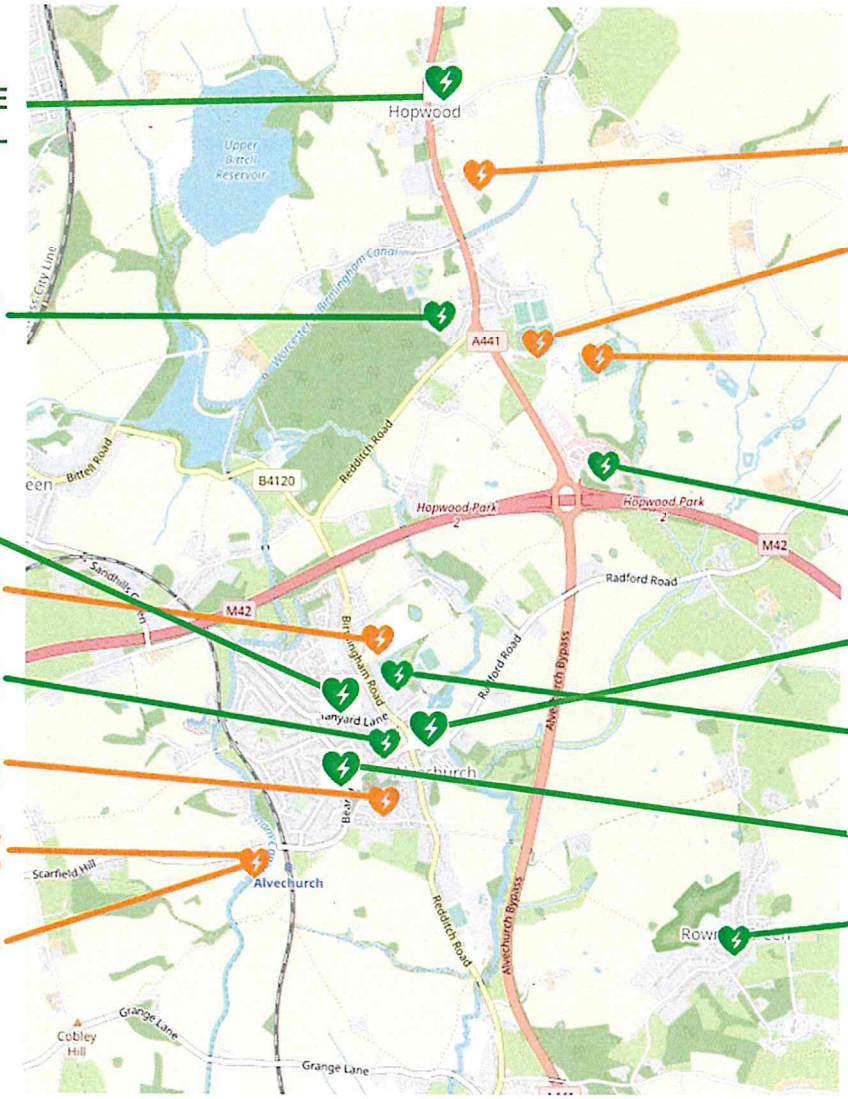
When residents are required to leave their home in an emergency, several authorised rest centres are defined in the parish.

Residents will be directed as necessary by emergency responders but their location is defined in the map overleaf, for information.

List of APPENDICIES

- *Defib Map*
- *Maps of Parish Wards*
- *Call cascade*

Defibrillator Locations in Alvechurch Parish



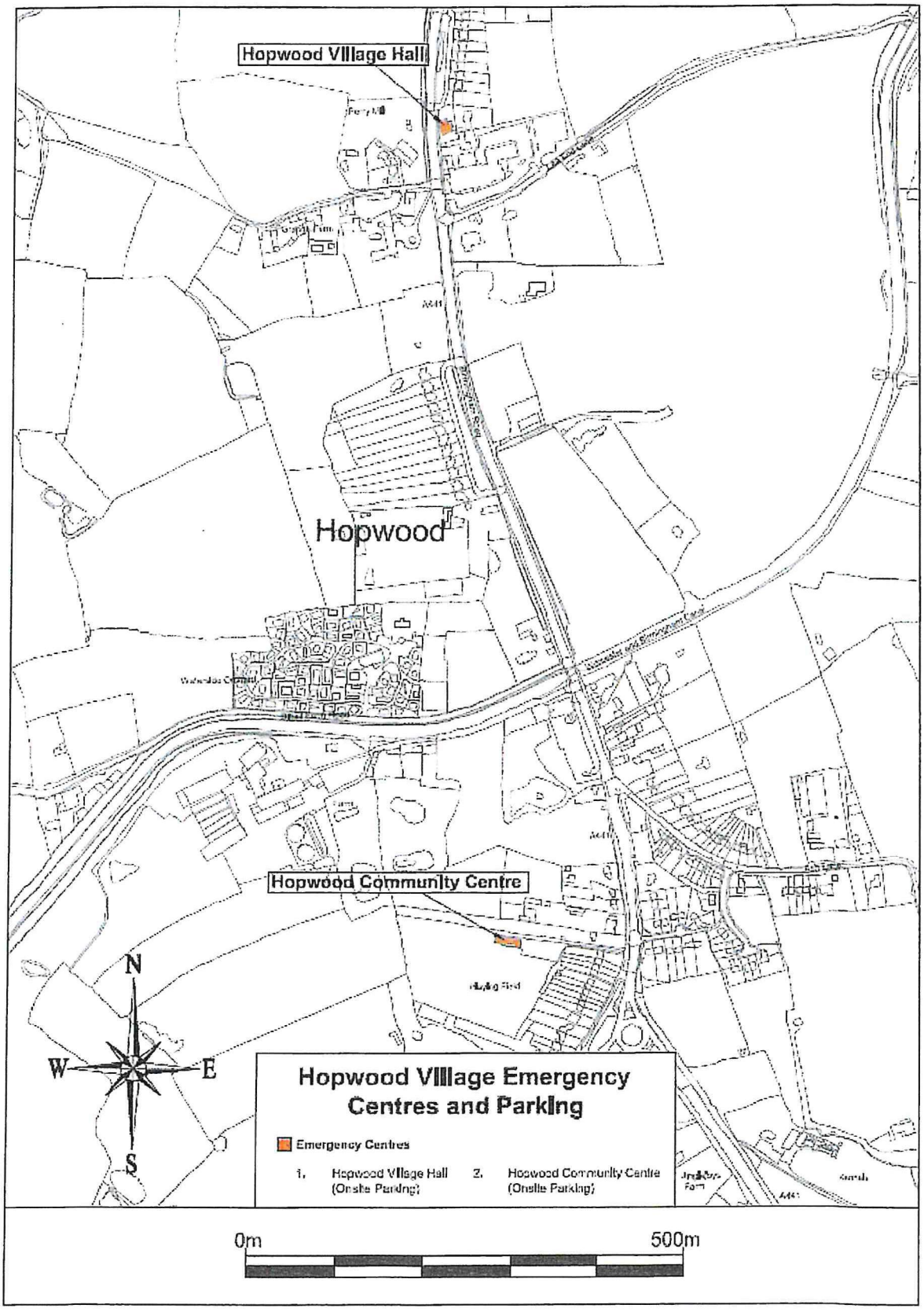
24 Hour Access Private/Limited Access

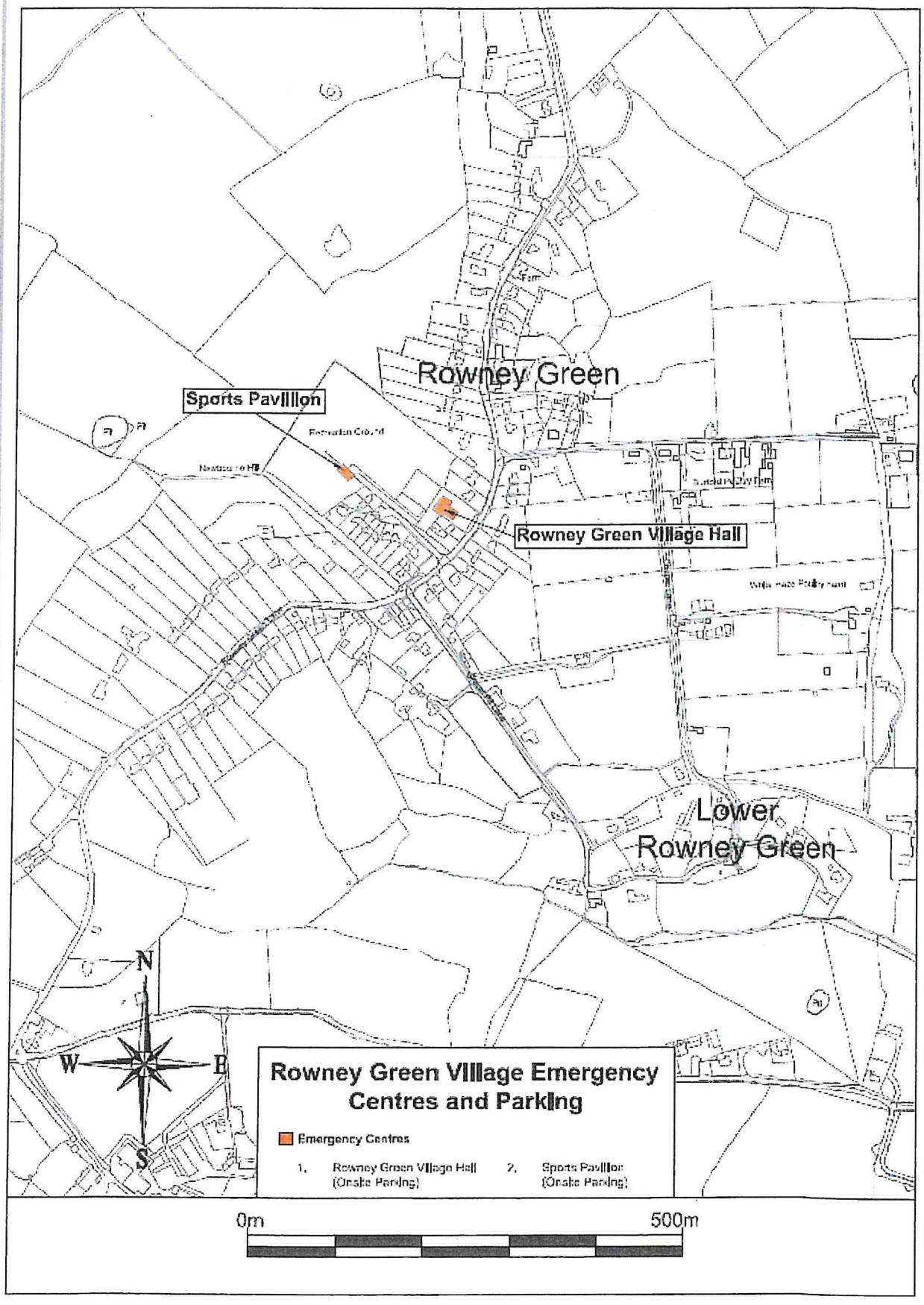
For help and access - Phone 999

Hopwood Community Centre and Alvechurch Village Hall defibrillators are managed by Alvechurch Parish Council and can also be accessed by calling 0121 447 8016, 9am - 2pm, Mon - Thurs.

What3words location:

///bubble.mercy.finest - Parish Council Office – **Bleed Kit in situ**
///keen.ended.crazy - Hopwood Village Hall – **Bleed kit in situ**
///fish.snows.squad - Alvechurch Village Hall – **Bleed Kit in situ**
///buyers.duck.locker - Hopwood Community Centre – **Bleed kit in situ**
///cities.giving.resort - Rowney Green Village Hall - **Bleed kit in situ**


Hopwood Village Hall
Hopwood
Hopwood Community Centre
N
W
E
S
Hopwood Village Emergency Centres and Parking
Emergency Centres
1. Hopwood Village Hall (Onsite Parking)
2. Hopwood Community Centre (Onsite Parking)
0m
500m


Rowney Green
Sports Pavilion
Rowney Green Village Hall
Lower Rowney Green
N
W
E
S
Rowney Green Village Emergency Centres and Parking
Emergency Centres
1. Rowney Green Village Hall (Onsite Parking)
2. Sports Pavilion (Onsite Parking)
0m
500m